ITWP 2600 – Chapter 8 Exercise

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Using your favorite search engine, find at least two companies that provide technical support for users of the Apache Web Server software. Learn what services they provide and, if possible, what they charge. Review their Web sites to learn more about the companies and summarize your findings in a report of about 200 words.

Company: Managed Server

https://www.managedserver.eu/apache-assistance/

The first company I reviewed was ManagedServer. They offer remote assistance for troubleshooting Apache web servers. They boast a record of having worked with over 5000 companies including very large ones like Disney, Marvel and Dremel. They offer services such as implementation, integration, debugging and development. It seems like they could handle nearly all Apache needs. I was able to find the company is located in Italy but they keep their prices private on the web page. It seems like you would need to get in direct contact in order to find what they charge.

Company: A-Team Systems

https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/

The second company I reviewed was A-team systems. They offer 24x7 support for Apache, NginX, PHP, Varnish and HA Proxy setups. They can assist with single server setups or large server clusters offering a variety of support services. It seems like this company is US based as opposed to the last one located in Italy. Another good thing about this company is they show their support rate right up front. In order to contract their services you could expect to pay 165$ an hour for normal support. You could sign up for a contract with the company or they also offer one off support sessions under the listed hourly rate. They boast a cumulative 250 years of Apache knowledge across their team.